



PRODUCT WARRANTY

CAG COOLING SOLUTIONS (a division of CAG Purification Inc.) WARRANTY and WARRANTY PERIOD FOR ALL PRODUCTS

All products supplied by CAG Cooling Solutions (a division of CAG Purification Inc.) are warranted to the original buyer for the period stated in the warranty period chart below. CAG provides a warranty period that meets or exceeds the suppliers/manufacture’s warranty period. The full warranty includes parts and labour as stated in the chart below. The warranty period begins on the date of shipment, where the product is to be free of any defects in materials and workmanship. Subject to terms in this section, CAG Cooling Solutions will supply parts for any products or components that are found to be defective or nonconforming provided that the buyer gives verbal or written notice of a defect or nonconformity within the warranty period. Buyer shall make the product or component available for CAG’s inspection upon request, or at CAG’s option, shall return the product or component to CAG or a designated location based on our shipping instructions. This warranty shall be void in case of: any Buyer modifications not approved by CAG; use of non-authorized replacement parts; misuse or failure to maintain or service the product in accordance with CAG and its supplier’s recommendations. This warranty applies only if the Buyer has followed CAG and its supplier’s approved maintenance schedules and procedures stated in all products operating manuals. This warranty is in lieu of all other warranties or obligations, expressed or implied. CAG expressly disclaims all implied warranties of merchantability or fitness for a particular purpose. Buyer’s exclusive remedy for breach of warranty is replacement parts at CAG’s option. Buyer’s sole remedy is limited to replacement of nonconforming parts. There are no warranties or liabilities which extend beyond the description on the face hereof. CAG Cooling Solutions (a division of CAG Purification Inc.) is not liable for any spoilage of products in storage or as part of the manufacturing process due to defective components or workmanship. CAG Cooling Solutions (a division of CAG Purification Inc.) liability is limited to the cost of the replacement defective component and labour as stated within the warranty period and CAG Cooling Solutions (a division of CAG Purification Inc.) shall not be liable for any other costs, damages or harm that has been incurred by the user or the installer due to defects or workmanship and or misuse.

PRODUCT RANGE	LABOUR WARRANTY PERIOD	PARTS WARRANTY PERIOD
NEW CHILLERS	*12 MONTHS FROM DATE OF SHIPMENT	24 MONTHS FROM DATE OF SHIPMENT
SPOT COOLERS	12 MONTHS FROM DATE OF SHIPMENT	24 MONTHS FROM DATE OF SHIPMENT
REPLACEMENT PARTS	N/A	3 MONTHS FROM DATE OF SHIPMENT
USED CHILLERS	*6 MONTHS FROM DATE OF SHIPMENT	12 MONTHS FROM DATE OF SHIPMENT

*** IMPORTANT NOTE: THE CHILLER START-UP SHEET MUST BE SUBMITTED TO CAG WITHIN 10 DAYS AFTER CHILLER START UP FOR LABOUR WARRANTY PERIOD TO TAKE AFFECT. FAILING TO DO SO WILL VOID THE LABOUR WARRANTY AND ONLY PARTS WARRANTY WILL APPLY. THE START UP MUST BE PERFORMED BY A QUALIFIED REFRIGERATION MECHANIC.**



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